



**AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES
2018**

1. Hand Luggage - Piece Concept

Standard hand baggage allowance

| Class Of Travel | Weight Per Piece | Max dimensions per piece | Personal item |
|-----------------|---|----------------------------|---------------------------------|
| Business Class | 2 pieces not exceeding 10kg (22lb) each | 56cm (l) 36cm (w) 23cm (h) | 1 small handbag or small laptop |
| Economy Class | 1 piece not exceeding 10kg (22lb) each | 56cm (l) 36cm (w) 23cm (h) | 1 small handbag or small laptop |

Please note: If your hand baggage does not conform to the size specified, you may be denied entry into the departure area or directed back to the check-in desks.

2. Free Checked Baggage Allowance - Piece Concept

The following free baggage allowance applies:

2.1 Child and Infant Free Checked Baggage Allowance

a) Children & Infants paying at least 50% of the adult fare are entitled to the same baggage allowance as adults.

b) Infants not entitled to a seat shall only be permitted to 1PC up to 23kg & one collapsible Pram or car seat or collapsible buggy.

2.2 Adult Free Checked Baggage Allowance

| | Business Class | Economy Class |
|--|--|--|
| Flights domestic travel only (within Namibia) | 1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights between Southern Africa and West Africa | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights between Lagos and Accra | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights between Africa and Europe | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 1 piece, each not to exceed 30kg (66lb) and a maximum dimension of 158cm (62in) |
| Flights ERJ Operated destinations (WDH to VFA/HRE/LUN/DUR/GBE and WVB to CPT/JNB) | N/A | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Marine domestic travel only (within Namibia) | 1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |

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| Flights for Marine/Seaman (ERJ Operated destinations - WDH to VFA/HRE/LUN/DUR/GBE v.v. and WVB to CPT/JNB v.v.) | N/A | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Marine/Seaman (A319 Operated destinations) | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Marine/Seaman (A330 Operated destinations) | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Students domestic travel only (within Namibia) | 1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Students (ERJ Operated destinations) | n/a | 1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Students (A319 Operated destinations) | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| Flights for Students (A330 Operated destinations) | 2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in) | 2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in) |
| <i>Please note: At no time may a bag be accepted heavier than 32kg, this must either be repacked or be shipped as Cargo.</i> | | |
| In case of codeshare flights, the baggage allowance of the operating carrier will apply | | |

Baggage Guidelines:

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| 1. | Maximum dimension = length + width + height; |
| 2. | A single piece of checked baggage should weigh no more than 32kg (70lb). Any bags weighing more than 32kg (70lb) must be broken down so that each piece weighs less than 32kg (70lb). |
| 3. | Excess baggage charges may apply if you exceed the weight and/or piece allowances; contact your local Air Namibia office for more information; |
| 4. | As a guide we have provided our standard checked baggage allowances, although there are exceptions based upon certain routes and ticket class. We therefore advise you to also check our baggage allowance exceptions below and, above all, take note of the baggage allowance attached to your booking on www.airnamibia.com |
| 5. | Air Namibia assesses baggage by number of pieces rather than their weight, although weight restrictions do apply. |

3. Checked Baggage Allowance Piece Concept - FFP

| | Business Class | Economy Class |
|--|--|--|
| Flights domestic travel only (within Namibia) | <p>Platinum: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 1 piece not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> | <p>Platinum: 2 pieces not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 1 piece not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> |
| Flights between Southern Africa and West Africa | <p>Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> | <p>Platinum: 3 pieces not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> |
| Flights between Lagos and Accra | <p>Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> | <p>Platinum: 3 pieces not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> |
| Flights between Africa and Europe | <p>Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)</p> | <p>Platinum: 3 pieces not exceeding 32kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Gold: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)</p> <p>Silver: 1 piece not exceeding 30kg (66lb) and a maximum dimension of 158cm (62in)</p> |

Please note: At no time may a bag be accepted heavier than 32kg, this must either be repacked or be shipped as Cargo.

4. SW AVI (Live Animals) One-way Flat Rates - All inclusive

| | Passenger with Ticket | Passenger with Ticket | Passenger with Ticket |
|--|-----------------------|-----------------------|-----------------------|
| Weight | Within Namibia | WDH-FRA | FRA-WDH |
| 0-10kg | NAD 725 | NAD 3 000 | EUR 200 |
| 10-20kg | NAD 925 | NAD 3 000 | EUR 200 |
| 20-32kg | NAD 1 400 | NAD 3 000 | EUR 200 |
| Please note: Live animal(s) plus container(s) weighing more than 32kg must be transported as cargo. | | | |

Note:

| Charges for Live Animals (AVI) – Passenger(s) with Ticket: | |
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| 4.1 | These rates include the animal and container (one-way only). |
| 4.2 | The maximum prescribed weight is 32kg (70lb) per live animal and container (kennel). |
| 4.3 | No pets (PETC) are permitted in the cabin, except one dog per blind or deaf passenger is free. |
| 4.4 | Accompanied pets and containers shall not be included in the free baggage allowance and the above live animal rates apply. |
| 4.5 | Only live animal(s) and container(s) with a maximum weight of 32kg (70lb) or less will be accepted at check-in. AVI exceeding 32kg (70lb) must be handled as cargo. |
| Flights between Namibia and other African Countries | |
| 4.6 | All animals (Pets) and animal products are not allowed via the security check point and must be transported as manifested cargo under Air Waybill, also in case of transit if trans-shipment is involved. Contact our Cargo department for prices. |

5. Excess Baggage Rates - Piece Concept

| | Business Class | Economy Class |
|---|----------------|---------------|
| Flights Domestic travel only (within Namibia) | USD 40 | USD30 |
| Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka | USD 50 | USD 30 |
| Flights between Lagos and Accra | USD 50 | USD 30 |
| Flights between Southern Africa and West Africa | USD 70 | USD 50 |
| Flights between Southern Africa and Europe | USD 170 | USD 120 |
| Flights between West Africa and Europe | USD 190 | USD 130 |
| <i>Please note: In case of any bag exceeding the maximum prescribed weight (overweight) but not exceeding 32kg, charge the SSR for Excess Baggage.</i> | | |

Excess baggage purchase rules on Air Namibia

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| | One excess baggage charges will apply for: |
| 5.1 | Any bag exceeding the maximum prescribed weight of 23kg (50lb) in Economy Class, but not exceeding 32kg (70lb). |
| 5.2 | Flights between Africa and Europe – Any bag exceeding the maximum prescribed weight of 30kg (66lb) in Economy Class, but not exceeding 32kg (70lb). |
| 5.3 | Each bag exceeding the dimensions of 158cm (calculated as length + width + height), but not exceeding 203cm (80in). |
| 5.4 | Each bag exceeding the number of pieces prescribed in the traveller’s baggage allowance. |
| 5.5 | Multiple excess baggage charges will apply for baggage that violates more than one of the above rules (see 5.6 to 5.9). |
| | Two excess baggage charges will apply for: |
| 5.6 | Each additional bag (over and above the passenger’s allowance) exceeding the maximum dimensions of 158cm (62in), but not exceeding 203cm (80in). |
| 5.7 | Economy Class – Each additional bag (over and above the passenger’s allowance) exceeding the maximum prescribed weight, where applicable, but not exceeding 32kg (70lb). |
| 5.8 | Economy Class – Each bag (within the passenger’s allowance) exceeding both the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight, where applicable, but not exceeding 203cm (80 inches) or 32kg (70lb). |
| | Three excess baggage charges will apply for: |
| 5.9 | Economy Class – Each additional bag (over and above the passenger’s allowance) exceeding the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight, where applicable, but not exceeding 203cm (80in) or 32kg (70lb). |

Note:

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| i. | Excess baggage is only offered over and above the free baggage allowance already indicated on your booking confirmation and tickets; |
| ii. | Excess baggage is charged per piece not exceeding 32kg (70lb); |
| iii. | Purchase units are offered in increments of single pieces each; |
| iv. | Each passenger is allowed a maximum of 5 pieces or 115kg (253lb) at a time above their free baggage allowance. Any additional piece needs to be sent as cargo, at applicable Air Namibia Cargo rates. |
| v. | A single piece of checked-in baggage must not weigh more than 32kg (70lb) or exceed 158cm (62in) in length + width + height. Any bags weighing more than 32kg (70lb) must be broken down so each piece weighs less than 32kg (70lb); |
| vi. | Excess baggage purchases apply to Air Namibia flights only; |
| vii. | Excess baggage is calculated per passenger per journey, where a journey is defined as the entire outbound or inbound trip between origin and destination, not including the transfer point; |
| viii. | Purchases may be made from the time a booking is ticketed, up to three hours prior to departure. They are valid only for the flight and date shown on the excess baggage purchase receipt. To determine whether or not a booking is ticketed, check the confirmation email for a ticket number next to each passenger's name; |
| ix. | Excess baggage charges are priced in United State dollar and quoted and billed in the currency of the departure country; |
| x. | Excess baggage purchased online at www.airnamibia.com is non-refundable and non-transferable. Date changes to the booking are permitted within the same route only. Excess baggage is not valid for travel on other carriers; |
| xi. | Excess baggage is subject to space limitations at check-in. If excess baggage cannot be accepted because of space limitations or airline initiated flight or schedule changes, it may be refunded or transferred to another flight with the same origin and destination, in accordance with the airline's policies; |
| xii. | Online excess baggage purchase is not allowed for infants; |
| xiii. | Excess baggage purchased on Air Namibia is only valid for Air Namibia direct flights. If you need to book excess baggage for an itinerary that includes interline or code-share flights, please contact those carriers for their excess baggage policies; |
| xiv. | In case online purchase of excess baggage is not completed for any reason, Air Namibia reserves the right to not offer the online discounted price. |

6. Sports Equipment - Piece Concept

| | Type of Sport Equipment | Definition | |
|-----|-----------------------------------|--|----------------------------|
| 1. | Alpinist Equipment/Hiking/Walking | a backpack, an ice pick, a pair of climbing iron, 1 pair of poles | Checked/additional baggage |
| 2. | Archery Equipment | a set of bow and arrow packed in a durable protective container | Checked/additional baggage |
| 3. | Baseball/Softball | | Checked/additional baggage |
| 4. | Basketball | | Checked/additional baggage |
| 5. | Bicycle | a regular bike (no motor / no e-bike) or a special children's trolley to use with a bike or a one-wheel bike | Checked/additional baggage |
| 6. | Boogie board /Body board | a board | Checked/additional baggage |
| 7. | Bowling Equipment | a bowling bag, a bowling ball, a pair of shoes | Checked/additional baggage |
| 8. | Canoe/ Kayak | a canoe or a kayak (no motor attached) | Checked/additional baggage |
| 9. | Cricket | | Checked/additional baggage |
| 10. | Cycling | | Checked/additional baggage |
| 11. | Diving/Scuba Equipment: | Scuba tank must be empty | Checked/additional baggage |
| 12. | Fencing | | Checked/additional baggage |
| 13. | Fishing Equipment | a tackle box or a haversack or an angler's basket, a rod, a bag or a box | Checked/additional baggage |
| 14. | Fencing | | Checked/additional baggage |
| 15. | Football/Soccer ball | | Checked/additional baggage |
| 16. | Golf Equipment | a golf bag containing one set of golf clubs, golf balls and tees, a pair of golf shoes | Checked/additional baggage |
| 17. | Hang Gliding Equipment | a set of hang gliding equipment packed in a container | Checked/additional baggage |
| 18. | Hockey/Cricket Equipment | a hockey bag, hockey sticks, a pair of ice skates, a set of body protection (knee, arms, etc.), a helmet | Checked/additional baggage |
| 19. | Horse Riding Equipment | a saddle, a set of horse harness, a horse whip, a pair of riding boots, a bareback pad, 1 set of polo sticks | Checked/additional baggage |
| 20. | Ice and Field Hockey | | Checked/additional baggage |
| 21. | Inline-Skates | a pair of inline skates, a set of body protection (knee, arms, etc.), a helmet | Checked/additional baggage |

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| 22. | Javelin | a set of javelin equipment packed in a container | Checked/additional baggage |
| 23. | Kite Surfboard /Wakeboard | a kite, a board / a board | Checked/additional baggage |
| 24. | Lacrosse | | Checked/additional baggage |
| 25. | Longboard | a board (exceeding 2m) | Checked/additional baggage |
| 26. | Netball | | Checked/additional baggage |
| 27. | Motor-Sport: | Protective riding gear & helmet | Checked/additional baggage |
| 28. | Motor-Cycle gear: | Protective riding gear & helmet | Checked/additional baggage |
| 29. | Musical Instrument | Bass tuba, Banjo, Bass trombone, Cello, Contrabassoon, Double bass, French horn, Guitar, Saxophone, Viola: rectangular, Violin: rectangular | Checked/additional baggage |
| 30. | Parachute Equipment | a set of Parachute Equipment packed in a container | Checked/additional baggage |
| 31. | Polo Cross: | Riding Helmet, stick and balls | Checked/additional baggage |
| 32. | Pole Vault Equipment | a set of vaulting poles packed in a container | Checked/additional baggage |
| 33. | Rubber Dinghy | a diving mask, snorkel, fins, wetsuit, BCD-jacket, regulator, an empty tank bottle, a lamp (switched off, energy source separately packed, removed battery protected against short circuit) | Checked/additional baggage |
| 34. | Rock Climbing: | Helmets, ropes, climbing harnesses and crash pads/ bouldering mats | Checked/additional baggage |
| 35. | Rugby | | Checked/additional baggage |
| 36. | Sailing equipment | (including – wet/dry sailing suits/Life jackets/water boots/ropes/ blocks/pulleys/selected tools/water bottle (empty) /Sails (folded or rolled) – tube must not be longer than 200 cm) Paddles – which may not be longer than 200cm. | Checked/additional baggage |
| 37. | Scuba Equipment | a board, a set of body protection (knee, arms, etc.), a helmet | Checked/additional baggage |
| 38. | Skateboard | a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet | Checked/additional baggage |
| 39. | Ski Equipment* | a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet | Checked/additional baggage |
| 40. | Snowboard Equipment | a snowboard, a pair of boots (even if in separate bag), a helmet | Checked/additional baggage |
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| 41. | Sporting/Hunting Weapons plus Ammunition** | Sporting/Hunting guns, pistols, rifles plus ammunition (according to IATA DGR Regulations and if packed in a separate bag) | Checked/additional baggage |
| 42. | Surfboard | a board (up to 2m) | Checked/additional baggage |
| 43. | Tandem Bike | a tandem bike with max 2 seats (no motor/ no e-bike) | Checked/additional baggage |
| 44. | Tennis-/ Squash-/Badminton-Equipment | a set of rackets and balls packed in a bag | Checked/additional baggage |
| 45. | Water-ski Equipment | a pair of water ski or a slalom water ski | Checked/additional baggage |
| 46. | Wave board | a board, a set of body protection (knee, arms, etc.), a helmet | Checked/additional baggage |
| 47. | Windsurf Equipment | a board, a sail, a boom, a mast, a gear bag | Checked/additional baggage |

Please note: For Sporting Equipment NOT specified above this must be included in free baggage allowance; if exceeding, normal excess baggage rate applies.

Sport Equipment Guidelines:

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| 6.1 | Air Namibia accepts any sporting equipment as checked baggage as part of the free checked baggage allowance mentioned on your ticket. |
| 6.2 | Any sporting equipment that exceeds the free allowance will be subject to excess baggage rates. |
| 6.3 | When purchased in advance, specific sports equipment rates might apply; |
| 6.4 | When purchased at the airport, regular excess baggage rates apply. |